

# County of Los Angeles CHIEF EXECUTIVE OFFICE

713 KENNETH HAHN HALL OF ADMINISTRATION LOS ANGELES, CALIFORNIA 90012 (213) 974-1101 http://ceo.lacounty.gov

June 17, 2008

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

Board of Supervisors GLORIA MOLINA First District

YVONNE B. BURKE Second District

ZEV YAROSLAVSKY Third District

DON KNABE Fourth District

MICHAEL D. ANTONOVICH Fifth District

DEPARTMENT OF PUBLIC HEALTH: APPROVAL TO RENEW A SOLE SOURCE
AGREEMENT WITH THE NURSE-FAMILY PARTNERSHIP
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)

#### SUBJECT

Request approval to renew a sole source agreement with the Nurse-Family Partnership to provide training and program support services to low-income, first-time mothers living in poverty.

#### IT IS RECOMMENDED THAT YOUR BOARD:

- Approve and instruct the Director of the Department of Public Health (DPH), or his
  designee, to execute the attached sole source Nurse Family Partnership Program
  (DPH's NFP) Services Agreement, Exhibit I, with Nurse-Family Partnership (N-FP),
  effective July 1, 2008 through June 30, 2009, with provisions for two one-year
  automatic renewal periods through June 30, 2011, at a total cost of \$66,510.
- Delegate authority to the Director of DPH, or his designee, to authorize the increase
  or decrease of funding up to 25 percent above or below each Fiscal Year's (FY)
  maximum obligation through June 30, 2011, based on the agency's performance
  and/or availability of funds during the term of this Agreement and notification to your
  Board and the Chief Executive Office.

Honorable Board of Supervisors June 17, 2008 Page 2

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the recommended action will allow DPH to continue to contract on a sole source basis with N-FP to provide as needed training, and program support for data analysis and technical assistance for DPH's NFP.

#### Implementation of Strategic Plan Goals

The action supports Goals 5 and 6: Children and Families' Well-Being and Community Services of the County Strategic Plan, respectively, providing prevention, treatment and control of communicable diseases and preserving the health care safety net to the public with easy access to quality information and services that are both beneficial and responsive.

#### FISCAL IMPACT/FINANCING

The County obligation for the recommended renewal agreement is \$21,518 for FY 2008-09; \$22,164 for FY 2009-10; and \$22,828 for FY 2010-11 for a total cost of \$66,510.

Funding for this program is included in FY 2008-09 Proposed Budget and will be requested in future fiscal years, as needed.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Since 1997, DPH's NFP has been funded from the Federal Financial Participation grant administered by the State Department of Health, Maternal and Child Health to provide home visitation services to low-income first time mothers.

N-FP is the proprietor and sole provider of the services needed to continue the County's plan with fidelity to the research model and is responsible for the national replication of the program.

County Counsel has approved Exhibit I as to form.

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#### CONTRACTING PROCESS

On February 18, 2000, your Board approved a sole source agreement with the Board of Regents of the University of Colorado for, and on behalf of, the University of Colorado Health Science Center (UCHSC) for prenatal and early childhood nurse home visitation training and support services. UCHSC was the sole provider of these services as they were the proprietor of the program protocols and the only source that provided training and technical assistance needed to operate DPH's NFP.

The agreement with USHSC provided staff training to the Department of Health Services (DHS), now DPH, public health nurses in the specific model developed by Dr. David Olds through UCHSC, to better serve low-income, first time young mothers. The David Old's Prenatal and Early Childhood Nurse Home Visitation Program was developed to improve pregnancy outcomes, child health development, and family self-sufficiency through education, support and linkage to services.

On March 31, 2004, responsibility for national replication of DPH's NFP was transferred from UCHSC to N-FP. N-FP is responsible for contracting with DPH to ensure that DPH's NFP is continued with fidelity to the research model and that appropriate services and support are provided.

On August 30, 2005, your Board approved an agreement with National Nurse Family Partnership (now N-FP) to provide as needed training for new public health nurses, ongoing nurse home visitor training, and program support for data analysis and technical assistance for DPH's NFP, effective August 30, 2005 through June 30, 2006, with provisions for two one-year automatic renewal periods through June 30, 2008, at a total County maximum obligation of \$73,001. On July 1, 2007, DPH executed, under delegated authority, an amendment to the Agreement to decrease the maximum obligation by \$4,494 from \$73,001 to \$68,507 which resulted from simplifying the pricing for services and eliminating the indirect expense.

#### IMPACT ON CURRENT SERVICES (OR PROJECTS)

The Board's approval of the recommended action will allow DPH's NFP to continue to receive the training and program support needed to serve low-income, first-time mothers countywide.

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#### **CONCLUSION**

When approved, DPH requires four signed copies of your Board's action.

Respectfully submitted,

WILLIAM T FUJIOKA Chief Executive Officer

WTF:SRH:SAS MLM:TOF:yb

Attachment

c: County Counsel Director and Health Officer, Department of Public Health

061708\_DPH\_NFP

		Contract No		
	NURSE FAMILY PARTNERSHIP	PROGRAM SERVICES AGREEMENT		
	THIS AGREEMENT is made and	entered into thisday		
of _	, 2008,			
	by and between	COUNTY OF LOS ANGELES (hereafter "County"),		
	and	NURSE-FAMILY PARTNERSHIP (hereafter "Contractor").		

WHEREAS, California Health and Safety Code Section 101025 places upon County's Board of Supervisors the duty to preserve and protect the public's health; and

WHEREAS, Section 120175 of the California Health and Safety Code specifies counties' responsibilities to provide prevention, treatment and control of communicable diseases, and Section 17003 of the California Welfare and Institutions Code defines counties' responsibilities to promote the general welfare and the public health of the community; and

WHEREAS, California Health and Safety Code Section 101000 requires County's Board of Supervisors to appoint a County Health Officer, and Title 17, California Code of Regulations, Section 1276 requires the County Health Officer, who is also the Director of County's Department of Public Health (DPH), to protect the public's health and preserve the health care safety net, and to

provide services directed toward the prevention or mitigation of chronic diseases within the jurisdiction of County; and

WHEREAS, County desires and intends to contract with Contractor to support DPH's Nurse Family Partnership - Los Angeles Program (hereafter "Program") in accordance with the provisions of this Agreement; and

WHEREAS, Contractor agrees to abide by the requirements of the funding sources and all regulations issued pursuant thereto; and

WHEREAS, Contractor possess the competence, expertise, facilities and personnel to provide the services contemplated hereunder; and

WHEREAS, the term "Director" as used herein refers to County's Director of DPH or his or her authorized designee(s); and

WHEREAS, County is authorized by Government Code Section 26227 and otherwise to contract for services hereunder.

NOW, THEREFORE, the parties hereto agree as follows:

1. TERM: The term of this Agreement shall be effective

July 1, 2008 and shall continue, unless sooner terminated or

cancelled, in full force and effect, to and including June 30,

2009. Said agreement shall thereafter be automatically renewed

for two (2) one-year periods without further action by the parties hereto, to and including June 30, 2011, contingent upon the availability and approval of funds from the funding source.

In any event, this Agreement may be cancelled or terminated at any time by either party, with or without cause, upon the giving of at least thirty (30) calendar days advance written notice to the other party. Further, County may also suspend the performance of services hereunder, in whole or in part, upon the giving of at least a thirty (30) calendar days advance written notice to Contractor. County's notice shall set forth the extent of the suspension and the requirements for full restoration of the performance obligations.

Notwithstanding any other provision of this Agreement, the failure of Contractor or its officers, employees, agents, or subcontractors, to comply with any of the terms of this Agreement or any written directions by or on behalf of County issued pursuant hereto shall constitute a material breach hereto, and this Agreement may be terminated by County immediately. County's failure to exercise this right of termination shall not constitute a waiver of such right, which may be exercised at any subsequent time.

2. <u>DESCRIPTION OF SERVICES</u>: Contractor shall provide services described in Exhibit A, attached hereto and incorporated

herein by reference.

#### 3. MAXIMUM OBLIGATION OF COUNTY:

- A. Effective July 1, 2008 through June 30, 2009, the maximum obligation of County for all services provided hereunder shall not exceed Twenty-One Thousand, Five Hundred Eighteen Dollars (\$21,518). Contractor shall use such funds only to pay for services as set forth in Schedule 1, attached hereto and incorporated herein by reference, and only to the extent that such funds are reimbursable to County from the funding source.
- B. During the automatic renewal period of July 1, 2009 through June 30, 2010, the maximum obligation of County for all services provided hereunder shall not exceed Twenty-Two Thousand, One Hundred Sixty-four Dollars (\$22,164).

  Contractor shall use such funds only to pay for services as set forth in Schedule 2, attached hereto and incorporated herein by reference, and only to the extent that such funds are reimbursable to County from the funding source.
- C. During the automatic renewal period of July 1, 2010 through June 30, 2011, the maximum obligation of County for all services provided hereunder shall not exceed Twenty-Two Thousand, Eight Hundred twenty-eight Dollars (\$22,828).

  Contractor shall use such funds only to pay for services as

set forth in Schedule 3, attached hereto and incorporated herein by reference, and only to the extent that such funds are reimbursable to County from the funding source.

#### 4. BILLING AND PAYMENT:

- A. County agrees to compensate Contractor in accordance with the payment structure set forth in the Exhibit(s), Attachment(s), and/or Schedule(s) attached hereto and incorporated herein by reference.
- B. Original invoices shall be submitted directly to the Nurse Family Partnership -Los Angeles, 600 South Commonwealth Avenue, Suite 800, Los Angeles, California 90005, quarterly in arrears, by the fifteen (15<sup>th</sup>) working day of the following month. Such invoices shall specify the services and date provided, describe the services, and the amount for such service in accordance with the payment structure described in the Schedules attached hereto.
- C. Upon receipt of a complete and correct invoice,

  County shall pay Contractor within sixty (60) calendar days.

  Incorrect and/or discrepant invoices, as determined by

  County, will be returned to Contractor for correction before payment is made.
- 5. NO PAYMENT FOR SERVICES PROVIDED FOLLOWING EXPIRATION/
  TERMINATION OF AGREEMENT: Contractor shall have no claim against

County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration or (other) termination of this Agreement even if Contractor's provision of such services were requested by County directly. Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Agreement shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or (other) termination of this Agreement.

#### 6. FUNDING/SERVICES ADJUSTMENTS AND REALLOCATION:

A. If sufficient monies are available from federal, State, or County funding sources, and upon Director's or his authorized designee's specific written approval, County may require additional services and pass on to Contractor an increase to the applicable County maximum obligation as payment for such services, as determined by County. For the purposes of this provision, Director's authorized designee shall be the Chief of Operations, Public Health. If monies are reduced by federal, State, or County funding sources, County may also decrease the applicable County maximum obligation as determined by County. Such funding changes

will not be retroactive, but will apply to future services following the provision of written notice from Director to Contractor. If such increase or decrease does not exceed twenty-five percent (25%) of the applicable County maximum obligation, Director may approve such funding changes.

Director shall provide prior written notice of such funding changes to Contractor and to County's Chief Executive Officer. If the increase or decrease exceeds twenty-five percent (25%) of the applicable County maximum obligation, approval by the County's Board of Supervisors shall be required. Any such change in any County maximum obligation shall be effected by an amendment to this Agreement pursuant to the ALTERATION OF TERMS Paragraph of this Agreement.

B. County and Contractor shall review Contractor's expenditures and commitments to utilize any funds, which are specified in this Agreement for the services hereunder and which are subject to time limitations as determined by Director, midway through each County fiscal year during the term of this Agreement, midway through the applicable time limitation period for such funds if such period is less than a County fiscal year, and/or any other time or times during each County fiscal year as determined by Director. At least fifteen (15) calendar days prior to each such review,

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Contractor shall provide Director with a current update of all of Contractor's expenditures and commitments of such funds during such County fiscal year or other applicable time period.

If County determines from reviewing Contractor's records of service delivery and billings to County, that a significant underutilization of funds provided under this Agreement will occur over its term, the Director or County's Board of Supervisors may either move such funds to an Exhibit, Attachment, Schedule, and/or budget or measurable objective category in this Agreement where such funds can be more effectively used by Contractor, or reduce the applicable County maximum obligation for services provided hereunder and reallocate such funds to other providers. Director may reallocate a maximum of twenty-five percent (25%) of the applicable County maximum obligation or One Hundred Thousand Dollars (\$100,000), whichever is greater. Director shall provide written notice of such reallocation to Contractor and to County's Chief Executive Officer. Reallocation of funds in excess of the aforementioned amounts shall be approved by County's Board of Supervisors. Any change in any County maximum obligation shall be effected by an amendment to this Agreement pursuant to the

ALTERATION OF TERMS Paragraph of this Agreement.

- 7. RULES AND REGULATIONS: During the time that
  Contractor's employees are on County premises, such employees
  shall be subject to the rules and regulations of such County
  premises. It is the responsibility of Contractor to acquaint its
  employees who are to provide services hereunder with such rules
  and regulations. Contractor shall permanently withdraw any of
  its employees from the provision of services hereunder upon
  receipt of written notice from Director that: (1) such employees
  has violated such rules or regulations, or (2) such employee's
  actions, while on County premises, indicate that the employee may
  adversely affect the delivery of health care services. Upon
  removal of any employee, Contractor shall immediately replace the
  employee and continue services hereunder.
- 8. NON-APPROPRIATION OF FUNDS CONDITION: County shall not be obligated for Contractor's performance hereunder or by any provision of this Agreement during any of County's fiscal years (July 1 June 30) unless and until County's Board of Supervisors appropriates funds for this Agreement in County's budget for each fiscal year. If County's Board of Supervisors fails to appropriate funds for any fiscal year, this Agreement shall be deemed to have terminated on June 30th of the prior fiscal year. County shall notify Contractor in writing of such non-allocation

of funds at the earliest possible date.

- 9. INDEMNIFICATION: Contractor shall indemnify, defend, and hold harmless County and its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with Contractor's acts and/or omissions arising from and/or relating to this Agreement.
- 10. GENERAL INSURANCE REQUIREMENTS: Without limiting Contractor's indemnification of County and during the term of this Agreement, Contractor shall provide and maintain, and shall require all of its subcontractors to maintain, the following programs of insurance specified in this Agreement. insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by County, and such coverage shall be provided and maintained at Contractor's own expense. In any event, Contractor may satisfy the insurance coverage requirements specified in this Agreement by providing evidence of Contractor's self-insurance program, as described herein below. Such evidence shall be provided in a formal declaration (on Contractor's letterhead, if available) that declares Contractor is self-insured for the type and amount of coverage as described in the INSURANCE COVERAGE REQUIREMENTS

Paragraph, herein below. Contractor's declaration may be in the form of a corporate resolution or a certified statement from a corporate officer or an authorized principal of Contractor. The statement also must identify which required coverages are self-insured and which are commercially insured. Contractors who are self-insured for workers compensation must provide a copy of their "Certificate of Consent to Self-Insure" issued by the State in which services will be provided. Further, Contractor's self-insurance program must be reviewed and approved by County prior to the effective date of this Agreement.

- A. Evidence of Insurance: Certificate(s) or other evidence of coverage satisfactory to County shall be delivered to Director at the: Department of Public Health; Contracts and Grants Division; 313 North Figueroa Street, 6th Floor-West; Los Angeles, California 90012-2659, prior to commencing services under this Agreement. Such certificates or other evidence shall:
  - (1) Specifically identify this Agreement.
  - (2) Clearly evidence all coverages required in this Agreement.
  - (3) Contain the express condition that County is to be given written notice by mail at least thirty (30) calendar days in advance of cancellation for all

policies evidenced on the certificate of insurance.

- (4) Include copies of the additional insured endorsement to the commercial general liability policy, adding County of Los Angeles, its Special Districts, its officials, officers, and employees as insured for all activities arising from this Agreement.
- retentions for County's approval. County retains the right to require Contractor to reduce or eliminate such deductibles or self-insured retentions as they apply to County, or, require Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.
- B. <u>Insurer Financial Ratings</u>: Insurance is to be provided by an insurance company acceptable to County with an A.M. Best rating of not less than A:VII, unless otherwise approved by County.
- C. <u>Failure to Maintain Coverage</u>: Failure by Contractor to maintain the required insurance, or to provide

evidence of insurance coverage acceptable to County, shall constitute a material breach of contract upon which County may immediately terminate or suspend this Agreement.

County, at its sole option, may obtain damages from Contractor resulting from said breach. Alternatively, County may purchase such required insurance coverage, and without further notice to Contractor, County may deduct from sums due to Contractor any premium costs advanced by County for such insurance.

- D. <u>Notification of Incidents, Claims, or Suits</u>: Contractor shall report to County:
  - (1) Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against Contractor and/or County.

    Such report shall be made in writing within twenty-four (24) hours of occurrence.
  - (2) Any third party claim or lawsuit filed against Contractor arising from or related to services performed by Contractor under this Agreement.
  - (3) Any injury to a Contractor employee which occurs on County property. This report shall be submitted on a County "Non-Employee Injury Report" to

County contract manager.

- (4) Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies, or securities entrusted to Contractor under the terms of this Agreement.
- E. <u>Compensation for County Costs</u>: In the event that Contractor fails to comply with any of the indemnification or insurance requirements of this Agreement, and such failure to comply results in any costs to County, Contractor shall pay full compensation for all costs incurred by County.
- F. Insurance Coverage Requirements for

  Subcontractors: Contractor shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:
  - (1) Contractor providing evidence of insurance covering the activities of subcontractors, or
  - (2) Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. County retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

#### 11. INSURANCE COVERAGE REQUIREMENTS:

General Liability Insurance (written on Insurance Services Office ["ISO"] policy form "CG 00 01" or its equivalent) with limits of not less than the following:

General Aggregate:

\$2 Million

Products/Completed Operations Aggregate: \$1 Million

Personal and Advertising Injury:

\$1 Million

Each Occurrence:

\$1 Million

- Automobile Liability Insurance (written on ISO policy form "CA 00 01" or its equivalent) with a limit of liability of not less than \$1 Million for each accident. Such insurance shall include coverage for all "owned", "hired" and "non-owned" vehicles, or coverage for "any auto".
- Workers Compensation and Employers' Liability insurance providing workers compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which Contractor is responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident:

\$1 Million

Disease - Policy Limit:

\$1 Million

Disease - Each Employee:

\$1 Million

D. <u>Professional Liability</u>: Insurance covering liability arising from any error, omission, negligent or wrongful act of the Contractor, its officers or employees with limits of not less than \$1 million per occurrence and \$3 million aggregate. The coverage also shall provide an extended two year reporting period commencing upon termination or cancellation of this Agreement.

#### 12. PROHIBITION AGAINST ASSIGNMENT AND DELEGATION:

A. Contractor shall not assign its rights or delegate its duties under this Agreement, or both, whether in whole or in part, without the prior written consent of County.

Any assignment or delegation which does not have such prior County consent shall be null and void. For purposes of this Paragraph, such County consent shall require a written amendment to this Agreement which is formally approved and executed by the parties. Any billings to County by any delegatee or assignee on any claim under this Agreement, absent such County consent, shall not be paid by County.

Any payments by County to any delegatee or assignee on any claim under this Agreement, in consequence of any such County consent, shall reduce dollar for dollar any claims which Contractor may have against County and shall be

subject to set-off, recoupment, or other reduction for any claims which County may have against Contractor, whether under this Agreement or otherwise.

Shareholders or partners, or both, of Contractor may В. sell, exchange, assign, divest, or otherwise transfer any interest they may have therein. However, in the event any such sale, exchange, assignment, divestment, or other transfer is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Agreement, then prior written consent thereof by County's Board of Supervisors shall be required. Any payments by County to Contractor on any claim under this Agreement shall not waive or constitute such County consent. Consent to any such sale, exchange, assignment, divestment, or other transfer shall be refused only if County, in its sole judgment, determines that the transferee(s) is (are) lacking in experience, capability, or financial ability to perform all Agreement services and other work. This in no way limits any County right found elsewhere in this Agreement, including, but not limited to, any right to terminate this Agreement.

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C. Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of the Agreement which may result in the termination of the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

#### 13. SUBCONTRACTING:

- A. For purposes of this Agreement, subcontracts shall be approved by Director or his/her authorized designee(s). Contractor's request to Director for approval of a subcontract shall include:
- (1) Identification of the proposed subcontractor (who shall be licensed and appropriate for provisions of subcontracted services) and an explanation of why and how the proposed subcontractor was selected, including the degree of competition involved.
  - (2) A description of the services to be provided under

the subcontract.

- (3) The proposed subcontract amount, together with Contractor's cost or price analysis thereof.
- (4) A copy of the proposed subcontract. Any later modification of such subcontract shall take the form of a formally written subcontract amendment which must be approved in writing by Director before such amendment is effective.
- B. Subcontracts issued pursuant to this Paragraph shall be in writing and shall contain at least the intent of all of the Paragraphs of the body of this Agreement, including the ADDITIONAL PROVISIONS, and the requirements of the exhibit(s) and schedule(s) attached hereto.
- C. At least thirty (30) calendar days prior to the subcontract's proposed effective date, Contractor shall submit for review and approval to Director, a copy of the proposed subcontract instrument. With the Director's written approval of the subcontract instrument, the subcontract may proceed.
- D. Subcontracts shall be made in the name of Contractor and shall not bind nor purport to bind County. The making of subcontracts hereunder shall not relieve Contractor of any requirement under this Agreement, including, but not

limited to, the duty to properly supervise and coordinate the work of subcontractors. Approval of the provisions of any subcontract by Director shall not be construed to constitute a determination of the allow ability of any cost under this Agreement. In no event shall approval on any subcontract by Director be construed as effecting any increase in the amount contained in MAXIMUM OBLIGATION OF COUNTY Paragraph.

- E. In the event that County consents to any subcontracting, Contractor shall be solely liable and responsible for any and all payments or other compensation to all subcontractors, and their officers, employees, and agents.
- F. In the event that county consents to any subcontracting, such consent shall be subject to County's right to give prior and continuing approval of any and all subcontractor personnel providing services under such subcontract. Contractor shall assure that any subcontractor personnel not approved by County shall be immediately removed from the provision of any services under the particular subcontract or that another action is taken, as requested by County.
  - G. In the event that County consents to any

subcontracting, such consent shall be subject to County's right to terminate, in whole or in part, any subcontract at any time upon written notice to Contractor when such action is deemed by County to be in its best interest. County shall not be liable or responsible in any way to Contractor, or any subcontractor, or to any officers, employees, or agents, or any subcontractor, for liability, damages, cost, or expenses, arising from or related to County's exercising of such a right.

- H. Contractor shall deliver to Director a fully executed copy of each subcontract entered into by Contractor, as it pertains to the provision of services under this Agreement, on or immediately after the effective date of the subcontract, but in not event, later than the date any services are performed under the subcontract.
- I. Director is hereby authorized to act for and on the behalf of County pursuant to this Paragraph, including, but not limited to, consenting to any subcontracting.

#### 14. COMPLIANCE WITH APPLICABLE LAW:

A. Contractor shall comply with the requirements of all federal, State, and local laws, ordinances, regulations, rules, guidelines, and directives, applicable to its performance hereunder. To the extent there is any conflict between federal and State or local laws, the former shall prevail.

Any reference to a specific statute, regulation, or any other document not prepared by County is deemed to include a reference to any amendment thereto as of the effective date of such amendment; further, this Agreement shall be interpreted and the parties' duties and obligations under this Agreement shall be consistent with any amendment to any applicable statute, regulation, or other document not prepared by County which occurs after the effective date of the Agreement.

- B. Contractor shall indemnify and hold harmless County from and against any and all loss, damage, liability, or expense resulting from any violation on the part of Contractor, its officers, employees, or agents, of such federal, State, or local laws, regulations, guidelines, or directives.
- 15. ADDITIONAL PROVISIONS: Attached hereto and incorporated

herein by reference, is a document labeled ADDITIONAL PROVISIONS of which the terms and conditions therein contained are part of this Agreement.

- 16. CONSTRUCTION: To the extent there are any rights, duties, obligations, or responsibilities enumerated in the recitals or otherwise in this Agreement, they shall be deemed a part of the operative provisions of this Agreement and are fully binding upon the parties.
- 17. CONFLICT OF TERMS: To the extent that there exists any conflict or inconsistency between the language of this Agreement (including its ADDITIONAL PROVISIONS) and that of any Exhibit(s), Attachment(s), and any documents incorporated herein by reference, the language found within this Agreement shall govern and prevail.
- ADDITIONAL PROVISIONS), and any Exhibit(s) and/or Attachment(s) attached hereto, fully expresses all understandings of the parties concerning all matters covered and shall constitute the total Agreement. No addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, employees or agents, shall be valid and effective unless made in the form of a written amendment to this Agreement which is formally approved and executed by the parties

in the same manner as this Agreement.

- 19. CONTRACTOR'S OFFICES: Contractor's office is located at 1900 Grant Street, Suite 400, Denver, Colorado 80203.

  Contractor's business telephone number is (303)327-4247 and facsimile/FAX number is (303)327-4260. Contractor shall notify County, in writing, of any changes made to its business address, business telephone number and/or facsimile/FAX number as listed herein, or any other business address, business telephone number and/or facsimile/FAX number used in the provision of services herein, at least ten (10) calendar days prior to the effective date(s) thereof.
- 20. NOTICES: Notices hereunder shall be in writing and may either be delivered personally or sent by registered or certified mail, return receipt requested, postage prepaid, attention to the parties at the addresses listed below. Director is authorized to execute all notices or demands which are required or permitted by County under this Agreement. Addresses and parties to be notified may be changed by providing at least ten (10) working days prior written notice to the other party.
  - A. Notices to County shall be addressed as follows:
    - (1) Department of Public Health Maternal, Child and Adolescent Health Programs 600 South Commonwealth Avenue - Suite 800 Los Angeles, California 90005

Attention: Division Chief

(2) Department of Public Health Contracts and Grants Division 313 North Figueroa Street, 6th Floor-West Los Angeles, California 90012

Attention: Division Chief

- B. Notices to Contractor shall be addressed as follows:
  - (1) Nurse-Family Partnership 1900 Grant Street, Suite 400 Denver, Colorado 80203

Attention: President and Chief Executive Officer

(2) Nurse-Family Partnership 1900 Grant Street, Suite 400 Denver, Colorado 80203

Attention: Chief Planning & Administrative Officer

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its Director of Public Health and Contractor has caused this Agreement to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

#### COUNTY OF LOS ANGELES

Ву					
	Jonathan E. Fielding, M.D. MPH				
	Director and Health Officer				
	NURSE-FAMILY PARTNERSHIP				
	Contractor				
Ву					
	Signature				
	Printed Name				
Гit	:le				
	(AFFIX CORPORATE SEAL)				

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL
RAYMOND G. FORTNER, JR.
County Counsel

APPROVED AS TO CONTRACT ADMINISTRATION:

Department of Public Health

By Gary T. Izumi, Chief
Contracts and Grants

## LOS ANGELES COUNTY – DEPARTMENT OF PUBLIC HEALTH NURSE FAMILY PARTNERSHIP PROGRAM

## Nurse-Family Partnership July 1, 2008 – June 30, 2009

DESCRIPTION	COST PER UNIT	TOTAL UNIT	BUDGET
Nurse Home Visitor Education Initial Nurse Home Visitor Education	\$3,615.00	2	\$7,230.00
NFP Program Supervisor Education Initial Supervisor Education	\$652.00	1	\$652.00
Nurse Home Visitor Educational Materials NFP Home Visit Guidelines and supporting materials for nurse home visitors or NFP Program Supervisors registers for Unit 1.	\$459.00	3	\$1,377.00
Ongoing NHV Education Fee Ongoing NFP Nurse Home Visitor education, resource library, conference calls, web forums, and regular updating of NFP Home Visit Guidelines and supporting materials.	\$1,397.00	3	\$4,191.000
Annual Technical Assistance Program development and management support, professional development support. Clinical Information System (CIS) usage and Support, implementation reports, evaluation Reports (Pregnancy, Infancy, Toddler, and Combined), usage of Nurse Family Partnership Name logo, and related materials.	\$8,068.00	1	\$8,068.00

**TOTAL CONTRACTUAL BUDGET** 

\$<u>21,518.00</u>

### LOS ANGELES COUNTY – DEPARTMENT OF PUBLIC HEALTH NURSE FAMILY PARTNERSHIP PROGRAM

### Nurse-Family Partnership July 1, 2009 – June 30, 2010

DESCRIPTION	COST PER UNIT	TOTAL UNIT	BUDGET
Nurse Home Visitor Education Initial Nurse Home Visitor Education	\$3,723.00	2	\$7,446.00
NFP Program Supervisor Education Initial Supervisor Education	\$672.00	1	\$672.00
Nurse Home Visitor Educational Materials NFP Home Visit Guidelines and supporting materials for nurse home visitors or NFP Program Supervisors registers for Unit 1.	\$473.00	3	\$1,419.00
Ongoing NHV Education Fee Ongoing NFP Nurse Home Visitor education, resource library, conference calls, web forums, and regular updating of NFP Home Visit Guidelines and supporting materials.	\$1,439.00	3	\$4,317.00
Annual Technical Assistance Program development and management support, professional development support. Clinical Information System (CIS) usage and Support, implementation reports, evaluation Reports (Pregnancy, Infancy, Toddler, and Combined), usage of Nurse Family Partnership Name logo, and related materials.	\$8,310.00	1	\$8,310.00

**TOTAL CONTRACTUAL BUDGET** 

\$<u>22,164.00</u>

### LOS ANGELES COUNTY – DEPARTMENT OF PUBLIC HEALTH NURSE FAMILY PARTNERSHIP PROGRAM

### Nurse-Family Partnership July 1, 2010 – June 30, 2011

DESCRIPTION	COST PER UNIT	TOTAL UNIT	BUDGET
Nurse Home Visitor Education Initial Nurse Home Visitor Education	\$3,835.00	2	\$7,670.00
NFP Program Supervisor Education Initial Supervisor Education	\$692.00	1	\$692.00
Nurse Home Visitor Educational Materials NFP Home Visit Guidelines and supporting materials for nurse home visitors or NFP Program Supervisors registers for Unit 1.	\$487.00	3	\$1,461.00
Ongoing NHV Education Fee Ongoing NFP Nurse Home Visitor education, resource library, conference calls, web forums, and regular updating of NFP Home Visit Guidelines and supporting materials.	\$1,482.00	3	\$4,446.00
Annual Technical Assistance Program development and management support, professional development support. Clinical Information System (CIS) usage and Support, implementation reports, evaluation Reports (Pregnancy, Infancy, Toddler, and Combined), usage of Nurse Family Partnership Name logo, and related materials.	\$8,559.00	1	\$8,559.00

**TOTAL CONTRACTUAL BUDGET** 

\$22,828.00

#### EXHIBIT A

### NURSE FAMILY PARTNERSHIP PROGRAM SERVICES

#### STATEMENT OF WORK

- 1. SERVICES TO BE PROVIDED: Contractor (hereafter also referred to "NFP") shall provide training for new public health nurses, as needed, provide ongoing nurse home visitor training, and program support for data analysis and technical assistance for DPH's Nurse Family Partnership Los Angeles Program (hereafter "Program" or "Site"), during the term of this Agreement.
- 2. <u>PERIOD OF PERFORMANCE</u>: The term of the Agreement shall be effective July 1, 2008 through June 30, 2009, with provision for two (2) one (1) year automatic renewals effective July 1, 2009 through June 30, 2010 and July 1, 2010 through June 30, 2011, contingent upon the availability of funding.
- 3. REIMBURSEMENT: Subject to the provisions of the BILLING AND PAYMENT paragraph of this Agreement, County shall compensate Contractor for performing services hereunder according the Schedules 1, 2, and 3, attached hereto.

- 4. <u>DEFINITIONS</u>: In addition to the terms defined elsewhere in this Agreement, the following terms shall have the meanings set forth below:
  - "CIS" means the Clinical Information System that NFP makes available to Agency, into which Agency staff enter data collected about Clients and the Program, and from which the Parties can obtain reports to help manage and evaluate program implementation and results.
  - "CIS Website" means the secure Internet Uniform

    Resource Locator (URL) through which Agency personnel can

    access the CIS to enter data and obtain certain reports and
    other services.
  - "Client" means a low-income, first-time mother who is enrolled in the Program implemented by Agency.
  - "Fidelity to the Model" means implementing the Program in a manner consistent with the Model Elements and therefore maximizing the likelihood of achieving results comparable to those measured in research.
  - "Home Visit Guidelines" means a written guide or guides for how a Nurse Home Visitor schedules and conducts visits with Clients during their participation in the Program.

- "Location" means the work address of a Program Supervisor.
- "Program Supervisor" means a person who supervises up to eight Nurse Home Visitors who implement the Program on behalf of Agency.
- "Proprietary Property" means all of (i) the Program, (ii) the Model Elements, (iii) the name "Nurse-Family Partnership" and the acronym "NFP" when used in connection with the Logo and the goodwill associated therewith, and (iv) the copyrighted materials and other materials used in the Program as of the date hereof that would be designated as protected intellectual property under applicable law, including all modifications, additions, updates, and derivative works thereof and all of the rights of NFP associated with this property. Proprietary Property shall also mean individually and collectively all ideas, concepts, designs, methods, inventions, modifications, improvements, new uses, and discoveries which are conceived and/or made in the performance of the responsibilities stated under this Agreement solely by one or more of Agency and/or NFP and which are incorporated into the Program or Proprietary Property.

- "Reporting Entity" means a Location, Team, or combination of Locations and Teams for which one set of Evaluation Reports are prepared by NFP.
- "Research" means any activity, including program evaluation and/or quality improvement activities, (i) that would, according to Federal regulations, require review by an Institutional Review Board ("IRB"), or (ii) that could be expected to yield generalizable knowledge that could be shared publicly with the professional, academic, and/or lay communities.
- "Team" means a half- to full-time Program

  Supervisor and the Nurse Home Visitors who report to the 
  Program Supervisor.
- 5. GENERAL CONDITIONS: When the Program is implemented in accordance with these Model Elements, the Parties can reasonably have a high level of confidence that results will be comparable to those measured in research. Conversely, if implementation does not incorporate these Model Elements, results may be different from research results. During the term of this Agreement, Contractor and County agree to the following:

#### A. Clients:

Enrollment and participation in the Program is voluntary;

- Clients include first-time mothers only;
- Clients include low-income mothers only,
- Site enrolls at least sixty percent (60%)of
  Clients enrolled in the Program by the 16th week
  of pregnancy and one hundred percent (100%) no
  later than the 28th week; and
- Each Client enrolled is visited by a nurse home visitor throughout her pregnancy and the first two years of her child's life.

# B. Nurse home visitors. Each nurse home visitor will:

- Be a Registered Nurse with a Baccalaureate Degree
   in Nursing, as minimum qualifications;
- Attend education sessions conducted by NFP staff, covering pregnancy, infancy, and toddler Home

  Visit Guidelines and other Program Information;
- Follow the NFP Home Visit Guidelines, which specify the appropriate visit schedule, the desired structure and content of each visit, and Program assessments and interventions to be used;

- Apportion home visit time among content domains within the ranges specified;
- Employ the clinical methods promoted by the Program, i.e., strengths-based, solutionfocused strategies for forming empathic relationships with parents and promoting adaptive behavior change;
- Carry a caseload of no more than twenty-five (25) families per full-time employee;
- Work at least half time (twenty [20] hours per week) on the Program; and
- Collect data about activity, visit content, mothers, and children according to the schedule and procedures specified in the NFP Data Collection Manual.

# C. <u>Program Supervisors</u>. <u>Each Program Supervisor</u> will:

- Be a Registered Nurse with a Baccalaureate
   Degree in Nursing, as minimum
   qualifications;
- Attend education sessions conducted by NFP staff, covering pregnancy, infancy, and toddler Home Visit Guidelines and other Program information, as well as nurse home

visitor supervision;

- Carry a supervisory load of no more than eight nurse home visitors (per full-time Program Supervisor);
- Work at least half time (twenty [20] hours
  per week) on the Program;
- Use Program Reports to assess and manage areas where systems, organizational, or operational changes are needed in order to enhance the overall quality of Program operations and to inform reflective supervision with each nurse;
- Meet one-on-one with each nurse home visitor at least weekly to provide clinical supervision, preferably in person but by telephone where travel constraints limit nurse or Program Supervisor mobility;
- Conduct at least four (4) team meetings per month: two (2) to discuss Program implementation and two (2) case conferences to identity client problems and solutions;
- Invite experts from other disciplines to participate in case conferences whenever cases require such consultation;

- Make a minimum of one (1) home visit every four (4) months with each nurse; and
- Develop and convene at least quarterly a

  Community Advisory Board with diverse

  representation from the community and

  dedicated specifically to the Site's

  implementation of the NFP Program.
- D. Administrative Support. Each Site will employ a person (at least five tenths [0.5] full-time equivalents per one hundred [100] mothers enrolled) to provide support to the nurse home visitors and Program Supervisor, including:
  - Ensure that data about nurse home visitor activity, visit content, mothers, and children are entered into the Clinical Information System ("CIS") completely and accurately on a timely basis; and
  - Provide general administrative support.
- E. <u>Implementing Organization</u>. The Program will be located in and run by an organization known in the community for being a successful provider of services to low-income families.
- 5. CONTRACTOR RESPONSIBILITIES: During the term of this Agreement, Contractor shall provide County with the

following activities and/or services to support the program:

# A. OBLIGATIONS

- Grants to County a non-exclusive limited right and license to use the Proprietary Property for the purpose of carrying out County's obligations under this Agreement in the geographic area within which nurse home visitors serve Clients.
- Will provide support to help County implement the Program.
- May, from time to time, request that County collect additional data and/or participate in research or evaluations initiated by Contractor and intended to help improve the Program.
- Shall submit invoices to County for services provided, listing a date of provision, a description of each such service, and amounts based upon the program budget(s) provided in the Schedule(s) attached hereto.
- B. Provides support to help County implement the Program with Fidelity to the Model including:
  - Materials to help Site:

- Maintain the Site's work space;
- Maintain telecommunications and computer
  capabilities;
- Recruit and hire Program Supervisors, Nurse Home Visitors, and administrative support staff;
- Build and maintain a network of sources who may refer low-income, first-time mothers to Site;
- Facilitate enrollment of Clients;
- Build and maintain a network of social services that can provide support to Site's Clients;
- Work with media;
- Inform the community and build support for Site, the Program, and Program

  Benefits;
- Establish and maintain strong, stable,
   and sustainable funding for Site
   operations;
- A CIS users' manual which provides instructions describing what data must be collected for the CIS by Site staff, how that data must be entered into the CIS,

and how reports can be obtained.

Contractor may modify the CIS users'

manual from time to time and will provide

County with updated versions on a timely

basis;

- Access to an internet-based discussion forum with other entities that are implementing the Program;
- C. Provides ongoing support to County via telephone and email during Program implementation and operation, including:
  - Consultation with respect to topics such as human resources, developing community support, keeping interested constituencies informed about progress and results, planning and implementing expansion, and sustaining and increasing funding;
  - Clinical consultation for Program
    Supervisors and Nurse Home Visitors;
  - Consultation regarding data collection,
     entry, management, and interpretation;
     and
  - On-site consultation as is mutually

deemed necessary and appropriate.

- D. Provides a description of education programs, both required and optional, and a schedule of upcoming education events and locations. Contractor may modify the specific names, descriptions, and content of education programs, as well as their schedule and locations from time to time and will inform County of such modifications on a timely basis.
- E. Provides education to Program Supervisors and nurse home visitors at dates and locations to be determined by Contractor. Education will cover the following topics:
  - The Program, Program Benefits, and Model Elements;
  - Use of the CIS, including data collection, entry, management, and interpretation;
  - Implementation of the Program using the NFP Visit Guidelines and associated tools and materials;
  - Knowledge and skills needed by the NFP
     Program Supervisor; and
  - Other aspects of the Program that NFP believes are warranted for successful

Program implementation by the staff at Site.

- F. Provides Home Visit Guidelines and other materials to help Program Supervisors and nurse home visitors implement the Program with Fidelity to the Model Elements. Contractor may modify the Home Visit Guidelines from time to time and will provide County with updated versions on a timely basis.
- G. Provides support for County's use of the CIS, including:
  - Monitoring the County's data collection and entry activity and quality and providing feedback to County as appropriate;
  - Maintaining and supporting CIS software;
  - Upgrading CIS software when deemed necessary by Contractor; and
  - Technical assistance via telephone or email to support County's use of the CIS.
- H. Provides Implementation Reports and Evaluation Reports at such times as Contractor deems commercially reasonable and necessary to meet the needs of County and entities to which County may be obligated to provide such information. Subject to applicable State

and federal laws, if any, such reports include:

- Site Activity. Reports designed primarily for Program Supervisors and nurse home visitors to help them manage nurse home visitor activity.
- Quality Improvement. Reports aimed to help County improve Fidelity to the Model including reports designed (1) to assist Program Supervisors and nurse home visitors identify and prioritize actions for improving Program outcomes, and (2) to help Contractor staff assess how County is performing with respect to Fidelity to the Model.
- Program Outcomes. Reports designed to help Program Supervisors and funding decision makers assess the effectiveness of the Program as applied to County's particular circumstances.

These reports are available on a pre-defined schedule or from the CIS Website on demand. Contractor may modify the Program Reports from time to time.

I. Will provide artwork and color and usage guidelines to help County develop and produce

communications materials that properly use the

Contractor trademark, logo, tag lines, and other

copyrighted or otherwise protected language, images,

and materials controlled by Contractor.

- J. From time to time, Contractor may engage either internal or external auditors to evaluate the performance of the County. Each County Site will cooperate fully with any quality audit that is undertaken by or on behalf of Contractor.
- 6. <u>COUNTY RESPONSIBILITIES</u>: During the term of this Agreement, County shall provide the following activities and/or services to the Program:

#### A. OBLIGATIONS.

- Will make best efforts to implement the

  Program with Fidelity to the Model and will

  undertake the steps described in this

  Agreement in order to do so.
- Will take all appropriate steps to maintain client confidentiality and obtain any necessary written consents for data analysis or disclosure of protected health information, in accordance with applicable State and federal laws, including, but not limited to, authorizations, data use

- agreements, business associate agreements, as necessary.
- Will make reasonable efforts to collect additional data and/or participate in research initiated by Contractor and intended to help improve the Program.
- Will protect all Proprietary Property that belongs to Contractor or its licensors.
- Will not duplicate and will prohibit
  distribution of or access to Home Visit
  Guidelines and the CIS to any individual or
  organization not party to the administration
  and operation of the Program. County agrees
  to make no changes or alterations to the CIS
  software, and to allow only trained,
  authorized users to access the CIS Website.
  If a person leaves County's employ, County
  will retrieve all Proprietary Property that
  the person may have in their possession.
- B. To ensure that the Program is implemented with Fidelity to the Model, County will undertake the following actions during ongoing operation:

# County will:

- Set up an appropriate workspace for staff who are to implement the Program;
- Establish appropriate telecommunications and computer capabilities for staff;
- Recruit and hire Program Supervisors, nurse home visitors, and administrative support staff;
- Establish a network of referral sources who may refer low-income, first-time mothers to Site;
- Enroll clients that meet the criteria specified in the Model Elements.
- Establish a network of social services that can provide support to Site's Clients;
- Work with media to ensure timely and accurate communication to the public about the Program and its implementation by Site;
- Inform the community and build support for Site, the Program, and Program Benefits;
- Establish strong, stable, and sustainable funding for Site operations; and
- Utilize Contractor's Internet-based discussion forum to share learning with

other entities that are implementing the Program.

- C. Will keep Contractor informed of implementation issues that arise.
- D. Will ensure that all Program Supervisors, nurses, and administrative staff attend, participate in, and/or complete education programs required by Contractor, do so on a timely basis, and, upon completion, demonstrate a level of competence deemed satisfactory by Contractor.
- E. Will ensure that no Nurse Home Visitor is assigned a case load or makes a Client visit (except in the company of a NFP-trained nurse home visitor) until after she/he has completed education on the Program, Program Benefits, Model Elements, use of the CIS, and implementation of the Program for mothers who are pregnant.
- F. Will implement the Program in accordance with Home Visit Guidelines including:
  - Ensure enrollment of 23 to 25 first-time

    mothers per full-time Nurse Home Visitor

    within nine months of beginning

    implementation and make best efforts to

    maintain that level of enrollment on an

ongoing basis;

- Ensure that each full-time Nurse Home Visitor carries a caseload of not more than twenty-five (25) active families;
- Maintain the established visit schedule;
   and
- Ensure that the essential Program content as described in the Home Visit Guidelines is covered with Clients by nurse home visitors.
- G. Will ensure the availability of appropriate, fully functioning computer systems and software at County for use of the CIS and for communication with Contractor by email.
- H. Will ensure that Program Supervisors and nurse home visitors collect required data for the CIS and enter it completely and accurately on or before the last day of each calendar month, taking all appropriate steps to maintain client confidentiality and obtain any necessary written permissions or agreements for data analysis or disclosure of protected health information, in accordance with HIPAA (Health Insurance Portability and Accountability Act of 1996) regulations, including, but not limited to,

authorizations, data use agreements, business associate agreements, as necessary. Failure of County to comply with any applicable provision of HIPAA will constitute a breach of this Agreement.

- I. Will ensure that Program Supervisors:
  - Aim to develop a supportive relationship with the nurse home visitors she/he supervises;
  - Meet one-on-one with each nurse home visitor at least weekly to provide clinical supervision using reflection, preferably in person but by telephone where travel constraints limit nurse or Program Supervisor mobility;
  - Run activity reports and quality
    improvement reports from the CIS Website
    on a timely basis (typically monthly);
    use such reports to assess areas where
    systems, organizational, or operational
    changes are needed in order to enhance
    the overall quality of program operations;
    and develop and implement action plans
    based on such assessments.
- J. Will develop a Community Advisory Board as

needed with diverse representation (for example, health, mental health, education, criminal justice, youth, business, social services, faith-based leaders, other prominent community organization leaders) to ensure broad-based community support for County's implementation of the Program.

- K. Contractor will periodically assess the extent to which County is implementing the Program with Fidelity to the Model. When such assessment indicates opportunities for County to improve its results by strengthening Fidelity to the Model, Contractor staff will meet with Program supervision and mutually develop a plan to do so.
- L. Arrange and provide Nursing Child Assessment Satellite Training ("NCAST") for nurses and supervisory staff involved in the Program before or approximately six (6) to eight (8) weeks following the initial core training. Additional nurses beyond the designated Program staff may attend this training as determined by County.

# ADDITIONAL PROVISIONS DEPARTMENT OF PUBLIC HEALTH NURSE FAMILY PARTNERSHIP PROGRAM SERVICES AGREEMENT

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# **NURSE-FAMILY PARTNERSHIP**

## **ADDITIONAL PROVISIONS**

#### NURSE FAMILY PARTNERSHIP PROGRAM SERVICES AGREEMENT

1. <u>ADMINISTRATION</u>: County's Director of Public Health or his/her authorized designee(s) (hereafter collectively "Director") shall have the authority to administer this Agreement on behalf of County. Contractor agrees to extend to Director the right to review and monitor Contractor's programs, policies, procedures, and financial and/or other records, and to inspect its facilities, or work areas, for contractual compliance at any reasonable time.

# 2. FORM OF BUSINESS ORGANIZATION AND FISCAL DISCLOSURE:

- A. <u>Form of Business Organization</u>: Contractor shall prepare and submit to Director upon request, a statement executed by Contractor's duly constituted officers or Board of Directors, containing the following information with supportive documentation:
  - (1) The form of Contractor's business organization, i.e., sole proprietorship, partnership, or corporation.
    - (2) Articles of Incorporation and By-Laws.
  - (3) A detailed statement indicating whether Contractor is totally or substantially owned by another business organization (i.e. another legal entity or parent corporation).

- (4) Board Minutes identifying who is authorized on behalf of Contractor to conduct business, make commitments, and enter into binding Agreements with the County.
- (5) A detailed statement indicating whether Contractor totally or partially owns any other business organization that will be providing services, supplies, materials, or equipment to Contractor or in any manner does business with Contractor under this Agreement.
- (6) If, during the term of this Agreement, the form of Contractor's business organization changes, or the ownership of Contractor changes, or the Contractor's ownership of other businesses dealing with Contractor under this Agreement changes, Contractor shall notify Director in writing detailing such changes within thirty (30) calendar days prior to the effective date thereof.
  - B. <u>Fiscal Disclosure</u>: Contractor shall prepare and submit to Director, within ten (10) calendar days following execution of this Agreement, a statement executed by Contractor's duly constituted officers, containing the following information:
    - (1) A detailed statement listing all sources of funding to Contractor including private contributions. The statement shall include the nature of the funding, services to be provided, total dollar amount, and period of time of such funding.

- (2) If during the term of this Agreement, the source(s) of Contractor's funding changes, Contractor shall promptly notify the Director in writing detailing such changes.
- 3. NONDISCRIMINATION IN SERVICES: Contractor shall not discriminate in the provision of services hereunder because of race, color, religion, national origin, ethnic group identification, ancestry, sex, age, or condition of physical or mental handicap, in accordance with requirements of federal and State laws, or in any manner on the basis of the client's/ patient's sexual orientation. For the purpose of this Paragraph, discrimination in the provision of services may include, but is not limited to, the following: denying any person any service or benefit or the availability of the facility; providing any service or benefit to any person which is not equivalent, or is provided in a non-equivalent manner, or at a non-equivalent time, from that provided to others; subjecting any person to segregation or separate treatment in any manner related to the receipt of any service; restricting any person in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit; and treating any person differently from others in determining admission, enrollment quota, eligibility, membership, or any other requirements or conditions which persons must meet in order to be provided any service or benefit. Contractor shall take affirmative action to ensure that intended beneficiaries of this Agreement are provided services without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation.

Facility access for handicapped must comply with the Rehabilitation Act of 1973, Section 504, where federal funds are involved, and Title III of the federal Americans with Disabilities Act of 1990.

Contractor shall further establish and maintain written procedures under which any person, applying for or receiving services hereunder, may seek resolution from Contractor of a complaint with respect to any alleged discrimination in the provision of services by Contractor's personnel. Such procedures shall also include a provision whereby any such person, who is dissatisfied with Contractor's resolution of the matter, shall be referred by Contractor to the Director for the purpose of presenting his or her complaint of alleged discrimination. Such procedures shall also indicate that if such person is not satisfied with County's resolution or decision with respect to the complaint of alleged discrimination, he or she may appeal the matter to the State Department of Public Health' Affirmative Action Division. At the time any person applies for services under this Agreement, he or she shall be advised by Contractor of these procedures.

A copy of such procedures, as identified hereinabove, shall be posted by Contractor in a conspicuous place, available and open to the public, in each of Contractor's facilities where services are provided hereunder.

# 4. NONDISCRIMINATION IN EMPLOYMENT:

A. Contractor certifies and agrees, pursuant to the Americans with

Disabilities Act, the Rehabilitation Act of 1973, and all other federal and State

laws, as they now exist or may hereafter be amended, that it shall not

discriminate against any employee or applicant for employment because of, race,

color, religion, national origin, ethnic group identification, ancestry, sex, age, or condition of physical or mental handicap, or sexual orientation. Contractor shall take affirmative action to ensure that qualified applicants are employed, and that employees are treated during employment, without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation in accordance with requirements of federal and State laws. Such action shall include, but shall not be limited to the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship. Contractor shall post in conspicuous places in each of Contractor's facilities providing services hereunder, positions available and open to employees and applicants for employment, and notices setting forth the provisions of this Paragraph.

- B. Contractor shall, in all solicitations or advertisements for employees placed by or on behalf of Contractor, state that all qualified applicants shall receive consideration for employment without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation, in accordance with requirements of federal and State laws.
- C. Contractor shall send to each labor union or representative of workers with which it has a collective bargaining Agreement or other contract of

understanding a notice advising the labor union or workers' representative of Contractor's commitments under this Paragraph.

D. Contractor certifies and agrees that it shall deal with its subcontractors, bidders, or vendors without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation, in accordance with requirements of federal and State laws.

E. Contractor shall allow federal, State, and County representatives, duly authorized by Director, access to its employment records during regular business hours in order to verify compliance with the anti-discrimination provisions of this Paragraph. Contractor shall provide such other information and records as such representatives may require in order to verify compliance with the anti-discrimination provisions of this Paragraph.

F. If County finds that any provisions of this Paragraph have been violated, the same shall constitute a material breach of contract upon which Director may suspend or County may determine to terminate this Agreement. While County reserves the right to determine independently that the anti-discrimination provisions of this Agreement have been violated, in addition, a determination by the California Fair Employment Practices Commission or the federal Equal Employment Opportunity Commission that Contractor has violated federal or State anti-discrimination laws shall constitute a finding by County that Contractor has violated the anti-discrimination provisions of this Agreement.

- G. The parties agree that in the event Contractor violates any of the anti-discrimination provisions of this Paragraph, County shall be entitled, at its option, to the sum of Five Hundred Dollars (\$500) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Agreement.
- 5. FAIR LABOR STANDARDS ACT: Contractor shall comply with all applicable provisions of the federal Fair Labor Standards Act, and shall indemnify, defend, and hold harmless County, its agents, officers, and employees from any and all liability including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law including, but not limited to, the federal Fair Labor Standards Act for services performed by Contractor's employees for which County may be found jointly or solely liable.
- 6. EMPLOYMENT ELIGIBILITY VERIFICATION: Contractor warrants that it fully complies with all federal statutes and regulations regarding employment of aliens and others, and that all its employees performing services hereunder meet the citizenship or alien status requirements contained in federal statutes and regulations. Contractor shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by federal statutes and regulations, as they currently exist and as they may be hereafter amended. Contractor shall retain such documentation for all covered employees for the period prescribed by law. Contractor shall indemnify, defend, and hold harmless County, its officers, and employees from employer sanctions and any other liability which may be assessed

against Contractor or County in connection with any alleged violation of federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Agreement.

# 7. INDEPENDENT CONTRACTOR STATUS:

- A. This Agreement is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between County and Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- B. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally required employee benefits. County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, or other compensation or benefits to any personnel provided by Contractor.
- C. Contractor understands and agrees that all persons furnishing services to County pursuant to this Agreement are, for purposes of workers' compensation liability, the sole employees of Contractor and not employees of County.

  Contractor shall bear the sole liability and responsibility for any and all workers' compensation benefits to any person as a result of injuries arising from or connected with services performed by or on behalf of Contractor pursuant to this Agreement.

- D. ACKNOWLEDGMENT that each of Contractor's employees understands that such person is an employee of Contractor and not an employee of County shall be signed by each employee of Contractor performing services under his Agreement and shall be filed with County's Department of Human Resources, Health, Safety, and Disability Benefits Division, 3333 Wilshire Boulevard, 10th Floor, Los Angeles, California 90010. The form and content of such ACKNOWLEDGMENT shall be substantially similar to Exhibit I, attached hereto and incorporated herein by reference.
- 8. CONTRACTOR'S WILLINGNESS TO CONSIDER COUNTY'S EMPLOYEES

  FOR EMPLOYMENT: Contractor agrees to receive referrals from County's Department of Human Resources of qualified permanent employees who are targeted for layoff or qualified former employees who have been laid off and are on a reemployment list during the life of this Agreement. Such referred permanent or former County employees shall be given first consideration of employment as Contractor vacancies occur after the implementation and throughout the term of this Agreement.

Notwithstanding any other provision of this Agreement, the parties do not in any way intend that any person shall acquire any rights as a third party beneficiary of this Agreement.

9. CONSIDERATION OF HIRING GAIN/GROW PROGRAM PARTICIPANTS

FOR EMPLOYMENT: Should Contractor require additional or replacement personnel after the effective date of this Agreement, Contractor shall give consideration for any such employment openings to participants in County's Department of Public Social

Services' Greater Avenues for Independence ("GAIN") Program or General Relief

Opportunity for Work (GROW) Program who meet Contractor's minimum qualifications
for the open position. County will refer GAIN/GROW participants by job category to

Contractor.

10. STAFF PERFORMANCE OF SERVICES WHILE UNDER THE INFLUENCE:
Contractor shall ensure that no employee or physician performs services while under
the influence of any alcoholic beverage, medication, narcotic, or other substance that
might impair his/her physical or mental performance.

# 11. RECORDS AND AUDITS:

- A. <u>Service Records</u>: Contractor shall maintain, and provide upon request by County, accurate and complete records of its activities and operations as they relate to the provision of services, hereunder.
- B. <u>Financial Records</u>: Contractor shall prepare and maintain on a current basis, complete financial records in accordance with generally accepted accounting principles and also in accordance with any additional accounting principles and procedures, and standards, which may from time to time be promulgated by Director. All such records shall be sufficient to substantiate all charges billed to County in the performance of this Agreement. Further, all financial records of Contractor pertaining to this Agreement, including accurate books and records of accounts of its costs and operating expenses, and all records of services (including personnel provided), as well as other financial records pertaining to this Agreement, shall be retained by Contractor for a

minimum period of five (5) years following the expiration or prior termination of this Agreement. During such five (5) year period, as well as during the term of this Agreement, all records pertaining to this Agreement, or true and correct copies thereof, including but not limited to, those records described above, shall either: (1) be retained by Contractor, accessible for review by County representatives at a location in Los Angeles County, or (2) if retained by Contractor at a location outside of Los Angeles County, moved from such a location, to a location within Los Angeles County for review, upon Director's request, and made available during County's normal business hours, within ten (10) calendar days, to representatives of County, or federal and State governments, for purposes of inspection and audit. In the event such records are located outside Los Angeles County and Contractor is unable to move such records to Los Angeles County, then Contractor shall permit such inspection or audit to take place at an agreed to outside location, and Contractor shall pay County for travel, per diem, and other costs related to such inspection and audit. Contractor shall further agree to provide such records, when possible, immediately to County by facsimile/FAX, or through the internet (i.e., electronic mail ["e-mail"]), upon Director's request. Director's request shall include appropriate County facsimile(FAX)number(s)and/or e-mail address(es) for Contractor to provide such records to County. In any event, Contractor shall agree to make available the original documents of such FAX and e-mail records when requested by Director for review as described hereinabove.

- C. Federal Access to Records: If, and to the extent that, section 1861 (v)(1)(I) of the Social Security Act [42 United States Code ("U.S.C.") section 1395x (v)(1)(1)] is applicable. Contractor agrees that for a period of five (5) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Comptroller General of the United States, or to any of their duly authorized representatives, this Agreement, books, documents, and records of Contractor which are necessary to verify the nature and extent of the cost of services provided hereunder. Furthermore, if Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand Dollars (\$10,000) or more over a twelve (12) month period with a related organization (as that term is defined under federal law), Contractor agrees that each such subcontract shall provide for such access to the sub-contract, books, documents and records of the subcontractor.
- D. County To Be Provided Audit Report(s): In the event that an audit is conducted of Contractor by any federal or State auditor, or any auditor or accountant employed by Contractor or otherwise, Contractor shall file a copy of each such audit report with Director and County's Auditor-Controller within thirty (30) calendar days of Contractor's receipt thereof, unless otherwise provided under this Agreement, or under applicable federal or State regulations. To the

extent permitted by law, County shall maintain the confidentiality of such audit report(s).

E. Audit/Compliance Review: In the event County representatives conduct an audit/compliance review of Contractor, Contractor shall fully cooperate with County's representatives. Contractor shall allow County representatives access to all records of services rendered and all financial records and reports pertaining to this Agreement and shall allow photocopies to be made of these documents utilizing Contractor's photocopier, for which County shall reimburse Contractor its customary charge for record copying services, if requested. Director shall provide Contractor with at least ten (10) working days prior written notice of any audit/compliance review, unless otherwise waived by Contractor.

County may conduct a statistical sample audit/compliance review of all claims paid by County during a specified period. The sample shall be determined in accordance with generally accepted auditing standards. An exit conference shall be held following the performance of such audit/ compliance review at which time the results shall be discussed with Contractor. Contractor shall be provided with a copy of any written evaluation reports.

Contractor shall have the opportunity to review County's findings on Contractor, and Contractor shall have thirty (30) calendar days after receipt of County's audit/compliance review results to provide documentation to County representatives to resolve the audit exceptions. If, at the end of the thirty (30)

calendar day period, there remains audit exceptions which have not been resolved to the satisfaction of County's representatives, then the exception rate found in the audit, or sample, shall be applied to the total County payment made to Contractor for all claims paid during the audit/compliance review period to determine Contractor's liability to County.

F. County Audit Settlements: If, at any time during the term of this Agreement or at any time within five (5) years after the expiration or earlier termination of this Agreement, authorized representatives of County conduct an audit of Contractor regarding the services provided to County hereunder and if such audit finds that County's dollar liability for such services is less than payments made by County to Contractor, then Contractor agrees that the difference shall be either: (1) repaid forthwith by Contractor to County by cash payment, or (2) at Director's option, deducted from any further amount due Contractor from County. If such audit finds that County's dollar liability for services provided hereunder is more than payments made by County to Contractor, then the difference shall be paid forthwith to Contractor by County by cash payment.

A. <u>Preservation of Records</u>: If following termination of this Agreement Contractor's facility is closed or if ownership of Contractor changes, within forty-eight (48) hours thereafter, the Director is to be notified thereof by Contractor in writing and arrangements are to be made by Contractor for preservation of the client/patient and financial records referred to hereinabove.

- B. Audit Reports: In the event that an audit of any or all aspects of this Agreement is conducted of Contractor by any federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, Contractor shall file a copy of each such audit report(s) with the Director and County's Department of Public Health Financial Services Division, and County's Auditor Controller within thirty (30) calendar days of Contractor's receipt thereof, unless otherwise provided for under this Agreement, or under applicable federal or State regulations. To the extent permitted by law, County shall maintain the confidentiality of such audit report(s).
- C. <u>Independent Audit</u>: Contractor's financial records shall be audited by an independent auditor for every year that this Agreement is in effect.

The audit shall satisfy the requirement of the federal Office of Management and Budget (OMB) Circular Number A-133. The audit shall be performed by an independent Auditor in accordance with Governmental Financial Auditing Standards developed by the Comptroller General of the United States, and any other applicable federal, State, or County statutes, policies, or guidelines. Contractor shall file such audit report(s) with the County's Department of Public Health - Financial Services Division no later than ninety (90) calendar days from the completion of the audit.

The independent auditor's work papers shall be retained for a minimum of three (3) years from the date of the report, unless the auditor is notified in writing

by County to extend the retention period. Audit work papers shall be made available for review by federal, State, or County representatives upon request.

D. Federal Access to Records: If, and to the extent that, Section 1861(v)(1)(I) of the Social Security Act [42 United States Code ("U.S.C.") Section 1395x(v)(1)(1) is applicable, Contractor agrees that for a period of five (5) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Comptroller General of the United States, or to any of their duly authorized representatives, the contracts, books, documents, and records of Contractor which are necessary to verify the nature and extent of the cost of services provided hereunder. Furthermore, if Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand Dollars (\$10,000) or more over a twelve (12) month period with a related organization (as that term is defined under federal law), Contractor agrees that each such subcontract shall provide for such access to the subcontract, books, documents, and records of the subcontractor.

E. <u>Program/Fiscal Review</u>: In the event County representatives conduct a program review or financial evaluation of Contractor, Contractor shall fully cooperate with County's representatives. Contractor shall allow County representatives access to all financial records, medical records, program records, and any other records pertaining to services provided under this Agreement.

Additionally, Contractor shall make its personnel, facilities, and medical protocols available for inspection at reasonable times by authorized representatives of County. Contractor shall be provided with a copy of any written program review or financial evaluation reports. Contractor shall have the opportunity to review County's program review and financial evaluation reports, and shall have thirty (30) calendar days after receipt of County's findings to review the results and to provide documentation to County to resolve exceptions. If, at the end of the thirty (30) day period, there remain exceptions which have not been resolved to the satisfaction of County's representatives, then the exception rate found in the audit or sample results thereafter shall be applied to the total County payments made to Contractor for all claims paid during the program review or financial evaluation period under review to determine Contractor's liability to County.

- F. <u>Failure to Comply</u>: Failure of Contractor to comply with the terms of this Paragraph shall constitute a material breach of contract upon which Director may suspend or County may immediately terminate this Agreement.
- 12. <u>REPORTS</u>: Contractor shall make reports as required by County, or DPH, concerning Contractor's activities and operations as they relate to this Agreement and the provision of services hereunder. In no event, however, may County, or DPH, require such reports unless Director has provided Contractor with at least thirty (30) calendar days' prior written notification thereof. Director's notification shall provide Contractor with a written explanation of the procedures for reporting the required information.

- 13. <u>CONFIDENTIALITY</u>: Contractor agrees to maintain the confidentiality of its records and information including, but not limited to, billings, County records, and client/patient records, in accordance with all applicable federal, State, and local laws, ordinances, rules, regulations, and directives relating to confidentiality. Contractor shall inform all its officers, employees, agents, subcontractors, and others providing services hereunder of said confidentiality provision of this Agreement. Contractor shall indemnify and hold harmless County, its officers, employees, and agents, from and against any and all loss, damage, liability, and expense arising out of any disclosure of such records and information by Contractor, its officers, employees, agents, and subcontractors.
- 14. CONTRACTOR'S OBLIGATIONS AS A BUSINESS ASSOCIATE UNDER
  THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996

  ("HIPAA"): Under this Agreement, Contractor (also known herein as "Business
  Associate") provides services ("Services") to County (also known herein as "Covered
  Entity") in which Business Associate receives, has access to, or creates, Protected
  Health Information and/or Electronic Protected Health Information in order to provide
  those Services. Covered Entity is subject to the Administrative Simplification
  requirements of the Health Insurance Portability and Accountability Act of 1996
  ("HIPAA"), and regulations promulgated thereunder, including the Standards for Privacy
  of Individually Identifiable Health Information ("Privacy Regulations") and the Health
  Insurance Reform: Security Standards ("Security Regulations") at 45 Code of federal
  Regulations Parts 160 and 164 (together, the "Privacy and Security Regulations").

Privacy and Security Regulations require Covered Entity to enter into a contract with Business Associate in order to mandate certain protections for the privacy and security of Protected Health Information, and those Privacy and Security Regulations prohibit the disclosure to or use of Protected Health Information by Business Associate if such an contract is not in place.

Therefore, the parties agree to the following:

#### A. DEFINITIONS:

- (1) "Disclose" and "Disclosure" means, with respect to Protected Health Information, the release, transfer, provision of access to, or divulging in any other manner Protected Health Information which is outside of Business Associate's internal operations or to other than its employees.
- (2) "Electronic Media" has the same meaning as the term "electronic media" in 45 C.F.R. § 160.103. Further, Electronic Media means: (a) Electronic storage media including memory devices in computers (hard drives) and any removable/transportable digital memory medium, such as magnetic tape or disk, optical disk, or digital memory card; or (b) Transmission media used to exchange information already in electronic storage media. Transmission media includes, for example, the internet (wideopen), extranet (using internet technology to link a business with information accessible only to collaborating parties), leased lines, dial-up lines, private networks, and the physical movement of removable/transportable electronic storage media. Certain transmissions, including of paper, via facsimile

("FAX"), and of voice, via telephone, are not considered to be transmissions via electronic media, because the information being exchanged did not exist in electronic form before the transmission. The term "electronic media" draws no distinction between internal and external data, at rest (that is, in storage), as well as, during transmission.

- (3) "Electronic Protected Health Information" has the same meaning as the term "electronic protected health information" in 45 C.F.R. § 160.103. Further, Electronic Protected Health Information means protected health information that is: (a) transmitted by electronic media, and (b) maintained in electronic media.
- (4) "Individual" means the person who is the subject of Protected Health Information and shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. § 164.502(g).
- (5) "Protected Health Information" has the same meaning as the term "protected health information" in 45 C.F.R. § 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity. Protected Health Information includes information that (a) relates to the past, present, or future, physical or mental health, or condition of an Individual; the provision of health care to an Individual, or the past, present, or future, payment for the provision of health care to an Individual; (b) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and © is

received by Business Associate from or on behalf of Covered Entity, or is created by Business Associate, or is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes Electronic Health Information.

- (6) "Required By Law" means a mandate contained in law that compels an entity to make a Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by law includes, but is not limited to, court orders and court ordered warrants; subpoenas or summons issued by a court, a grand jury, a governmental or tribal inspector general, or any administrative body authorized to require the production of information; a civil or an authorized investigative demand; Medicare conditions of participation with respect to health care providers participating in the program; and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing benefits.
- (7) "Security Incident" means the attempted or successful unauthorized access, Use, Disclosure, modification, or destruction of information in, or interference with system operations of, an Information System which contains Electronic Protected Health Information. However, Security Incident does not include attempts to access an Information System when those attempts are not reasonably considered by Business Associate to constitute an actual threat to the Information System.

- (8) "Services" has the same meaning as used in the body of this Agreement.
- (9) "<u>Use</u>" or "<u>Uses</u>" means, with respect to Protected Health Information, the analysis, application, employment, examination, sharing, or utilization of such information within Business Associate's internal operations.
- (10) Terms used, but not otherwise defined, in this Paragraph shall have the same meaning as those terms in the HIPAA Regulations.

### **B. OBLIGATIONS OF BUSINESS ASSOCIATE:**

- (1) <u>Permitted Uses and Disclosures of Protected Health Information</u>: Business Associate:
  - a. Shall Use and Disclose Protected Health Information as necessary to perform the Services, and as provided in this Paragraph's Sections, B.(3), B.(4), B.(5), B.(6), B.(7), B.(8), Subparagraph, D.(3), and Subparagraph, E.(2) of this Agreement;
  - b. Shall Disclose Protected Health Information to Covered Entity upon request;
  - c. May, as necessary for the proper management and administration of its business or to carry out its legal responsibilities:
    - 1) Use Protected Health Information; and
  - Disclose Protected Health Information if the Disclosure is Required By Law.

Business Associate shall not Use or Disclose Protected Health

Information for any other purpose.

- (2) Adequate Safeguards for Protected Health Information: Business Associate:
  - a. Shall implement and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information in any manner other than as permitted by this Paragraph. Business Associate agrees to limit the Use and Disclosure of Protected Health Information to the minimum necessary in accordance with the Privacy Regulation's minimum necessary standard.
  - b. Effective as of April 20, 2005, specifically as to Electronic Health Information, shall implement and maintain administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of Electronic Protected Health Information.
- (3) Reporting Non-Permitted Use or Disclosure and Security Incidents:

  Business Associate shall report to Covered Entity each Use or Disclosure that is made by Business Associate, its officers, employees, agents, representatives, or subcontractors, but is not specifically permitted by this Agreement, as well as, effective April 20, 2005, each Security Incident of which Business Associate becomes aware. The initial report shall be made by telephone call to Covered Entity's Departmental Privacy Officer at 1-(800) 711-5366 within forty-eight (48) hours from the time the Business Associate

becomes aware of the non-permitted Use, Disclosure, or Security Incident, followed by a full written report no later than ten (10) business days from the date the Business Associate becomes aware of the non-permitted Use, Disclosure, or Security Incident to the Covered Entity's Chief Privacy Officer, at: Chief Privacy Officer; Kenneth Hahn Hall of Administration; 500 West Temple Street, Suite 525; Los Angeles, California 90012.

- (4) <u>Mitigation of Harmful Effect</u>: Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of Protected Health Information by Business Associate in violation of the requirements of this Paragraph.
- (5) Availability of Internal Practices, Books and Records to Government

  Agencies: Business Associate agrees to make its internal practices, books,
  and records, relating to the Use and Disclosure of Protected Health
  Information, available to the Secretary of the federal Department of Health
  and Human Services ("DHHS") for purposes of determining Covered Entity's
  compliance with the Privacy and Security Regulations. Business Associate
  shall immediately notify Covered Entity of any requests made by the
  Secretary and provide Covered Entity with copies of any documents produced
  in response to such request.
- (6) Access to Protected Health Information: Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501,

make the Protected Health Information, specified by Covered Entity available to the Individual(s) identified by Covered Entity as being entitled to access and copy that Protected Health Information. Business Associate shall provide such access for inspection of that Protected Health Information within two (2) business days after receipt of request from Covered Entity. Business Associate shall provide copies of that Protected Health Information within five (5) business days after receipt of request from Covered Entity.

- (7) Amendment of Protected Health Information: Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make any amendments to Protected Health Information that are requested by Covered Entity. Business Associate shall make such amendment within ten (10) business days after receipt of request from Covered Entity in order for Covered Entity to meet the requirements under 45 C.F.R. § 164.526.
- (8) Accounting of Disclosures: Upon Covered Entity's request, Business Associate shall provide to Covered Entity an accounting of each Disclosure of Protected Health Information made by Business Associate or its officers, employees, agents, representatives, or subcontractors. However, Business Associate is not required to provide an accounting of Disclosures that are necessary to perform the Services because such Disclosures are for either payment or health care operations purposes, or both.

Any accounting provided by Business Associate under this Subparagraph B.(8) shall include: (a) the date of the Disclosure; (b) the name, and address if known, of the entity or person who received the Protected Health Information; (c) a brief description of the Protected Health Information disclosed; and (d) a brief statement of the purpose of the Disclosure. For each Disclosure that could require an accounting under this Subparagraph B.(8), Business Associate shall document the information specified in (a) through (d), above, and shall securely maintain the information for six (6) years from the date of the Disclosure. Business Associate shall provide to Covered Entity, within ten (10) business days after receipt of request from Covered Entity, information collected in accordance with this Subparagraph B.(8) to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528.

C. <u>OBLIGATION OF COVERED ENTITY</u>: Covered Entity shall notify

Business Associate of any current or future restrictions or limitations on the use of

Protected Health Information that would affect Business Associate's performance

of Services, and Business Associate shall thereafter restrict or limit its own uses

and disclosures accordingly.

#### D. TERM AND TERMINATION:

(1) <u>Term</u>: The term of this Paragraph, shall be the same as the term of this Agreement. Business Associate's obligations under this Paragraph's subparagraph(s) B.(1) (as modified by Subparagraph D.(2)), B.(3), B.(4),

- B.(5), B.(6), B.(7), B.(8), Subparagraph D.(3) and Subparagraph E.(2) shall all survive the termination or expiration of this Agreement.
- (2) <u>Termination for Cause</u>: In addition to and notwithstanding the termination provisions set forth in this Agreement, upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity shall either:
  - a. Provide an opportunity for Business Associate to cure the breach or end the violation and terminate this Agreement if Business Associate does not cure the breach or end the violation within the time specified by Covered Entity;
  - b. Immediately terminate this Agreement if Business Associate has breached a material term of this Agreement and cure is not possible; or
  - c. If neither termination nor cure are feasible, Covered Entity shall report the violation to the Secretary of the federal DHHS.
- (3) <u>Disposition of Protected Health Information Upon Termination or</u> Expiration:
  - a. Except as provided in Subparagraph b. of this section, upon termination for any reason or expiration of this Agreement, Business Associate shall return or destroy all Protected Health Information received from Covered Entity or created, or received, by Business Associate on behalf of Covered Entity. This provision shall apply to Protected Health Information that is in the possession of agents,

representatives, or subcontractors, of Business Associate. Business Associate shall retain no copies of the Protected Health Information.

b. In the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make it infeasible. If return or destruction is infeasible, Business Associate shall extend the protections of this Agreement, to such Protected Health Information and limit further Uses and Disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such Protected Health Information.

#### E. MISCELLANEOUS:

- (1) No Third Party Beneficiaries: Nothing in this Paragraph shall confer upon any person other than the parties and their respective successors or assignees, any rights, remedies, obligations, or liabilities whatsoever.
- (2) <u>Use of Agents, Representatives, and/or Subcontractors</u>: Business Associate shall require each of its agents, representatives, and/or subcontractors, that receive Protected Health Information from Business Associate, or create Protected Health Information for Business Associate, on behalf of Covered Entity, to execute a written Agreement obligating the agent, representative, and/or subcontractor to comply with all the terms of this Paragraph.

- (3) Relationship to Services Agreement Provisions: In the event that a provision of this Paragraph is contrary to another provision of this Agreement, the provision of this Paragraph shall control. Otherwise, this Paragraph shall be construed under, and in accordance with, the terms of this Agreement.
- (4) <u>Regulatory References</u>: A reference in this Paragraph to a section in the Privacy and Security Regulations means the section as currently in effect, or may hereafter be amended.
- (5) <u>Interpretation</u>: Any ambiguity in this Paragraph shall be resolved in favor of a meaning that permits Covered Entity to comply with the Privacy Regulations.
- (6) <u>Amendment</u>: The parties agree to take such action as is necessary to amend this Paragraph from time to time as is necessary for Covered Entity to comply with the requirements of the Privacy and Security Regulations.
- (7) Addendum: County and Contractor acknowledge that data collected during the term of this Agreement for the purpose of Contractor's reporting and evaluation of (a) County's implementation of the Program, (b) the comparison of County's implementation of the Program with the implementation by other entities, and (c) the comparison of regional and national patterns and trends in Program implementation, may be PHI. Returning this data by Contractor/N-FP is not feasible. Therefore, Contractor/N-FP shall extend the protections of this Agreement to such data and/or PHI and limit further uses and disclosures of such data and/or PHI to

those set out in this agreement for so long as N-FP maintains such data and/or PHI. If it becomes necessary for N-FP to use the data and/or PHI in any manner other than what is contemplated in this Agreement, N-FP agrees to consult with and obtain the permission of the County.

Country's QUALITY ASSURANCE PLAN: County or its agent will evaluate Contractor's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of this Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Agreement or impose other penalties as specified in this Agreement.

#### 16. RESTRICTIONS ON LOBBYING:

A. Federal Certification and Disclosure Requirement: If any federal monies are to be used to pay for Contractor's services under this Agreement, Contractor shall comply with all certification and disclosure requirements prescribed by Section 319, Public Law 101-121 (Title 31, U.S.C., Section 1352) and any implementing regulations, and shall ensure that each of its subcontractors receiving funds provided under this Agreement also fully comply with all such certification and disclosure requirements.

- B. <u>County Lobbyists</u>: Contractor and each County lobbyist or County lobbying firm as defined in Los Angeles County Code Section 2.160.010, retained by Contractor, shall fully comply with the County Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of Contractor or any County lobbyist or County lobbying firm retained by Contractor to fully comply with the County Lobbyist Ordinance shall constitute a material breach of contract upon which Director may suspend or County may immediately terminate this Agreement.
- 17. <u>UNLAWFUL SOLICITATION</u>: Contractor shall require all of its employees performing services hereunder to acknowledge in writing understanding of and Agreement to comply with the provisions of Article 9 of Chapter 4 of Division 3 (commencing with Section 6150) of the Business and Professions Code of the State of California (i.e., State Bar Act provisions regarding unlawful solicitation as a runner or capper for attorneys) and shall take positive and affirmative steps in its performance hereunder to ensure that there is no violation of such provisions by its employees. Contractor shall utilize the attorney referral services of all those bar associations within Los Angeles County that have such a service.

### 18. <u>CONFLICT OF INTEREST</u>:

A. No County officer or employee whose position in County enables such officer or employee to influence the award or administration of this Agreement or any competing agreement, and no spouse or economic dependent of such officer

or employee, shall be employed in any capacity by Contractor herein, or have any other direct or indirect financial interest in this Agreement.

No officer, employee, agent, or subcontractor of Contractor who may financially benefit from the provision of services hereunder shall in any way participate in County's approval process for the award of this Agreement or any competing agreement or ongoing evaluation of such services under this Agreement or any competing agreement or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such services.

- B. Contractor shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now aware of any facts which create a conflict of interest. If Contractor hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to Director. Full written disclosure shall include, without limitation, identification of all persons implicated and complete description of all relevant circumstances.
- 19. LICENSES, PERMITS, REGISTRATIONS, ACCREDITATIONS,

  CERTIFICATES: Contractor shall obtain and maintain during the term of this

  Agreement, all appropriate licenses, permits, registrations, accreditations, and

  certificates required by federal, State, and local law for the operation of its business and

  for the provision of services hereunder. Contractor shall ensure that all of its officers,

  employees, and agents who perform services hereunder obtain and maintain in effect

during the term of this Agreement, all licenses, permits, registrations, accreditations, and certificates required by federal, State, and local law which are applicable to their performance hereunder. Contractor shall provide a copy of each license, permit, registration, accreditation, and certificate upon request of County's DPH at any time during the term of this Agreement.

## 20. PURCHASES:

A. <u>Purchase Practices</u>: Contractor shall fully comply with all federal, State, and County laws, ordinances, rules, regulations, manuals, guidelines, and directives, in acquiring all furniture, fixtures, equipment, materials, and supplies. Such items shall be acquired at the lowest possible price or cost if funding is provided for such purposes hereunder.

B. Proprietary Interest of County: In accordance with all applicable federal, State, and County laws, ordinances, rules, regulations, manuals, guidelines, and directives, County shall retain all proprietary interest, except their use during the term of this Agreement, in all furniture, fixtures, equipment, materials, and supplies, purchased or obtained by Contractor using any contract funds designated for such purpose. Upon the expiration or earlier termination of this Agreement, the discontinuance of the business of Contractor, the failure of Contractor to comply with any of the provisions of this Agreement, the bankruptcy of Contractor or its giving an assignment for the benefit of creditors, or the failure of Contractor to satisfy any judgment against it within thirty (30) calendar days of filling, County shall have the right to take immediate possession of all such

furniture, removable fixtures, equipment, materials, and supplies, without any claim for reimbursement whatsoever on the part of Contractor. County, in conjunction with Contractor, shall attach identifying labels on all such property indicating the proprietary interest of County.

C. Inventory Records, Controls, and Reports: Contractor shall maintain accurate and complete inventory records and controls for all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any contract funds designated for such purpose. Within ninety (90) calendar days following the effective date of this Agreement, Contractor shall provide Director with an accurate and complete inventory report of all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any County funds designated for such purpose.

#### D. Protection of Property in Contractor's Custody:

Contractor shall maintain vigilance and take all reasonable precautions, to protect all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any contract funds designated for such purpose, against any damage or loss by fire, burglary, theft, disappearance, vandalism, or misuse. Contractor shall contact Director for instructions for disposition of any such property which is worn out or unusable.

#### E. Disposition of Property in Contractor's Custody:

Upon the termination of the funding of any program covered by this Agreement, or upon the expiration or earlier termination of this Agreement, or at any other

time that County may request, Contractor shall: (1) provide access to and render all necessary assistance for physical removal by Director or his authorized representatives of any or all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any County funds designated for such purpose, in the same condition as such property was received by Contractor, reasonable wear and tear expected; or (2) at Director's option, deliver any or all items of such property to a location designated by Director. Any disposition, settlement, or adjustment connected with such property shall be in accordance with all applicable federal, State, and County laws, ordinances, rules, regulations, manuals, guidelines, and directives.

- 21. <u>RETURN OF COUNTY MATERIALS</u>: At expiration or earlier termination of this Agreement, Contractor shall provide an accounting of any unused or unexpended supplies purchased by Contractor with funds obtained pursuant to this Agreement and shall deliver such supplies to County upon County's request.
- 22. SERVICE DELIVERY SITE MAINTENANCE STANDARDS: Contractor shall assure that the locations where services are provided under provisions of this Agreement are operated at all times in accordance with County community standards with regard to property maintenance and repair, graffiti abatement, refuse removal, fire safety, landscaping, and in full compliance with all applicable local laws, ordinances, and regulations relating to the property. County's periodic monitoring visits to Contractor's facilities shall include a review of compliance with the provisions of this Paragraph.

# 23. TERMINATION FOR INSOLVENCY, DEFAULT, GRATUITIES, AND/OR IMPROPER CONSIDERATIONS, AND CONVENIENCE:

A. <u>Termination for Insolvency</u>: County may terminate this Agreement immediately for default in the event of the occurrence of any of the following:

- (1) Insolvency of Contractor. Contractor shall be deemed to be insolvent if it has ceased to pay its debts at least sixty (60) calendar days in the ordinary course of business or cannot pay its debts as they become due, whether Contractor has committed an act of bankruptcy or not, and whether Contractor is insolvent within the meaning of the federal Bankruptcy Law or not:
- (2) The filing of a voluntary or involuntary petition under the federal Bankruptcy Law;
  - (3) The appointment of a Receiver or Trustee for Contractor;
- (4) The execution by Contractor of an assignment for the benefit of creditors.

The rights and remedies of County provided in this Paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.

B. <u>Termination For Default</u>: County may, by written notice of default to Contractor, terminate this Agreement immediately in any one of the following circumstances:

- (1) If, as determined in the sole judgment of County, Contractor fails to perform any services within the times specified in this Agreement or any extension thereof as County may authorize in writing; or
- (2) If, as determined in the sole judgment of County, Contractor fails to perform and/or comply with any of the other provisions of this Agreement, or so fails to make progress as to endanger performance of this Agreement in accordance with its terms, and in either of these two (2) circumstances, does not cure such failure within a period of five (5) calendar days (or such longer period as County may authorize in writing) after receipt of notice from County specifying such failure.

In the event that County terminates this Agreement as provided hereinabove, County may procure, upon such terms and in such manner as County may deem appropriate, services similar to those so terminated, and Contractor shall be liable to County for any reasonable excess costs incurred by County for such similar services.

The rights and remedies of County provided in this Paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.

C. <u>Termination For Gratuities and/or Improper Consideration</u>: County may, by written notice to Contractor, immediately terminate Contractor's right to proceed under this Agreement, if it is found that gratuities or consideration in any form, were offered or given by Contractor, either directly or through an intermediary, to

any County officer, employee, or agent, with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment, or extension of the Agreement, or making of any determinations with respect to the Contractor's performance pursuant to the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could in the event of default by Contractor. Contractor shall immediately report any attempt by a County officer, employee, or agent, to solicit such improper gratuity or consideration. The report shall be made either to the County manager charged with the supervision of the employee or agent, or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861. (Among other items, such improper gratuities and considerations may take the form of cash, discounts, services, the provision of travel or entertainment, or other tangible gifts.)

D. Termination For Convenience: The performance of services under this Agreement may be terminated, with or without cause, in whole or in part, from time to time when such action is deemed by County to be in its best interest.

Termination of services hereunder shall be effected by delivery to Contractor of a thirty (30) calendar day advance Notice of Termination specifying the extent to which performance of services under this Agreement is terminated and the date upon which such termination becomes effective. After receipt of a Notice of Termination and except as otherwise directed by County, Contractor shall:

- (1) Stop services under this Agreement on the date and to the extent specified in such Notice of Termination; and
- (2) Complete performance of such part of the services as shall not have been terminated by such Notice of Termination.

Further, after receipt of a Notice of Termination, Contractor shall submit to County, in the form and with the certifications as may be prescribed by County, its termination claim and invoice. Such claim and invoice shall be submitted promptly, but not later than sixty (60) calendar days from the effective date of termination. Upon failure of Contractor to submit its termination claim and invoice within the time allowed, County may determine on the basis of information available to County, the amount, if any, due to Contractor in respect to the termination, and such determination shall be final. After such determination is made, County shall pay Contractor the amount so determined.

Contractor for a period of five (5) years after final settlement under this

Agreement, in accordance with the Records and Audits, paragraph hereinabove,
shall retain and make available all its books, documents, records, or other
evidence bearing on the costs and expenses of Contractor under this Agreement in
respect to the termination of services.

24. <u>CONTRACTOR'S PERFORMANCE DURING CIVIL UNREST OR</u>

<u>DISASTER</u>: Contractor recognizes that health care facilities maintained by County provide care essential to the residents of the communities they serve, and that these services are of particular importance at the time of riot, insurrection, civil unrest, natural

disaster, or similar event. Notwithstanding any other provision of this Agreement, full performance by Contractor during any riot, insurrection, civil unrest, natural disaster, or similar event is not excused if such performance remains physically possible. Failure to comply with this requirement shall be considered a material breach by Contractor for which Director may suspend or County may immediately terminate this Agreement.

- 25. NOTICE OF DELAYS: Except as otherwise provided under this Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within two (2) calendar days, give notice thereof, including all relevant information with respect thereto, to the other party.
- 26. RESOLICITATION OF BIDS OR PROPOSALS: Contractor acknowledges that County, prior to expiration or earlier termination of this Agreement, may exercise its right to invite bids or request proposals for the continued provision of the services delivered or contemplated under this Agreement. County and DPH shall make the determination to resolicit bids or request proposals in accordance with applicable County and DPH policies.

Contractor acknowledges that County may enter into a contract for the future provision of services, based upon the bids or proposals received, with a provider or providers other than Contractor. Further, Contractor acknowledges that it obtains no greater right to be selected through any future invitation for bids or request for proposals by virtue of its present status as Contractor.

# 27. CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM:

A. Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through County purchase orders and/ or contracts are in compliance with their court ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain compliance with employment and wage reporting requirements as required by the federal Social Security Act (42 USC section 653a) and California Unemployment Insurance Code Section 1088.55, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

B. TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN

COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM:

Failure of Contractor to maintain compliance with the requirements set forth in the

CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD

SUPPORT COMPLIANCE PROGRAM Paragraph immediately above, shall

constitute a default by Contractor under this Agreement. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure to cure such default within ninety (90) calendar days of written notice by County shall be grounds upon which County may terminate this Agreement pursuant to the Termination for Default Paragraph of this Additional Provisions attachment to Agreement, and pursue debarment of Contractor pursuant to County Code Chapter 2.202.

- 28. NONEXCLUSIVITY: Contractor acknowledges that it is not the exclusive provider to County of the services to be provided under this Agreement, that County has, or intends to enter into, contracts with other providers of such services, and that County reserves the right to itself perform the services with its own County personnel. During the term of this Agreement, Contractor agrees to provide County with the services described in the Agreement.
- 29. <u>CONSTRUCTION</u>: To the extent there are any rights, duties, obligations, or responsibilities enumerated in the recitals or otherwise in this Agreement, they shall be deemed a part of the operative provisions of this Agreement and are fully binding upon the parties.
- 30. GOVERNING LAWS, JURISDICTION, AND VENUE: This Agreement shall be governed by, and construed in accordance with, the laws of the State of California. Contractor hereby agrees and consents to submit to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action (other than an appeal or an enforcement

of a judgment) brought by Contractor, on Contractor's behalf, or on the behalf of any subcontractor which arises from this Agreement or is concerning or connected with services performed pursuant to this Agreement, shall be exclusively in the courts of the State of California located in Los Angeles County, California.

- 31. <u>WAIVER</u>: No waiver of any breach of any provision of this Agreement by County shall constitute a waiver of any other breach of such provision. Failure of County to enforce at any time, or from time to time, any provision of this Agreement shall not be construed as a waiver thereof. The remedies herein reserved shall be cumulative and in addition to any other remedies in law or equity.
- 32. <u>SEVERABILITY</u>: If any provisions of this Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Agreement and the application of such provision to other persons or circumstances shall not be affected thereby.
- 33. CONTRACTOR'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY FUNDED PROGRAM: Contractor hereby warrants that neither it nor any of its staff members is restricted or excluded from providing services under any health care program funded by the federal government, directly or indirectly, in whole or in part, and that Contractor will notify Director within thirty (30) calendar days in writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from participation in a federally funded health care program; and (2) any exclusionary action taken by any agency of the federal government against Contractor or one or more staff members barring it or the staff members from participation in a federally funded health

care program, whether such bar is direct or indirect, or whether such bar is in whole or in part.

Contractor shall indemnify and hold County harmless against any and all loss or damage County may suffer arising from any federal exclusion of Contractor or its staff members from such participation in a federally funded health care program.

Failure by Contractor to meet the requirements of this Paragraph shall constitute a material breach of contract upon which County may immediately terminate or suspend this Agreement.

34. NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT: Contractor shall notify its employees, and shall require each subcontractor to notify its employees, that they may be eligible for the federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015.

#### 35. CONTRACTOR RESPONSIBILITY AND DEBARMENT:

A. A responsible contractor is a contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible contractors.

B. Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor under this Agreement, or other contracts, which indicates that Contractor is not responsible, County may or otherwise in addition to other

remedies provided under this Agreement, debar Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which will generally not exceed five (5) years, but may exceed five (5) years or be permanent if warranted by the circumstances, and terminate this Agreement and any or all existing contracts Contractor may have with County.

- C. County may debar Contractor if County's Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated any term of this Agreement or other contract with County, or a nonprofit corporation created by County, (2) committed any act or omission which negatively reflects on Contractor's quality, fitness, or capacity to perform a contract with County, any public entity, or non-profit corporation created by County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.
- D. If there is evidence that Contractor may be subject to debarment, Director will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before County's Contractor Hearing Board.
- E. County's Contractor Hearing Board will conduct a hearing where evidence on proposed debarment is presented. Contractor or Contractor's representative, or both, shall be given an opportunity to submit evidence at that hearing. After the

hearing, County's Contractor Hearing Board shall prepare a proposed decision, which shall contain a recommendation regarding whether Contractor should be debarred, and if so, the appropriate length of time of the debarment. Contractor and Director shall be provided an opportunity to object to the proposed decision prior to its presentation to County's Board of Supervisors.

- F. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of County's Contractor Hearing Board shall be presented to the Board of Supervisors. County's Board of Supervisors shall have the right at its sole discretion to modify, deny, or adopt the proposed decision and recommendation of County's Contractor Hearing Board.
- G. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following:

  (1) elimination of the grounds for which the debarment was imposed, (2) a bona fide change in ownership or management, (3) material evidence discovered after the debarment was imposed, or (4) any other reason that is in the best interest of County.

H. County's Contractor hearing Board will consider a request for review of a debarment determination only where (1) Contractor has been debarred for a period longer than five (5) years, (2) the debarment has been in effect for at least five (5) years, and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, County's Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, County's Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by County's Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

County's Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. County's Contractor Hearing Board shall present its proposed decision and recommendation to County's Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the County's Contractor Hearing Board.

- I. These terms shall also apply to subcontractors/consultants of County contractors.
- 36. <u>USE OF RECYCLED CONTENT BOND PAPER</u>: Consistent with County's Board of Supervisors policy to reduce the amount of solid waste deposited at County

landfills, Contractor agrees to use recycled-content bond paper and paper products to the maximum extent possible in connection with services to be performed by Contractor under this Agreement.

### 37. COMPLIANCE WITH JURY SERVICE PROGRAM:

A. <u>Jury Services Program</u>: This Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

#### B. Written Employee Jury Service Policy:

- (1) Unless Contractor has demonstrated to County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Services

  Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Services Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its employees shall receive from Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service served.

  Contractor's policy may further provide that employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the employee's regular pay the fees received for jury service.
- (2) For purpose of this Paragraph, and as set forth in the Jury ServicesProgram provisions of the County Code as described hereinabove:"Contractor" shall mean a person, partnership, corporation, or other entity,

that has a contract with County, or a subcontract with a County contractor, and has received, or will receive, an aggregate sum of Fifty Thousand Dollars (\$50,000) or more in any twelve (12) month period under one (1) or more County contracts or subcontracts; "employee" shall mean any California resident who is a full-time employee of Contractor; and "full-time" shall mean forty (40) hours or more worked per week, or a lesser number of hours, if:

1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time.

Full-time employees providing short-term temporary services of ninety (90) days or less within a twelve (12) month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for County under this Agreement, the subcontractor shall also be subject to the provisions of this Paragraph. The provisions of this Paragraph shall be inserted into any such subcontract Agreement and a copy of the Jury Service Program shall be attached to the Agreement.

(3) If Contractor is not required to comply with the Jury Service Program on the effective date of this Agreement, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Services Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's

definition of "Contractor", or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. County may also require, at any time during the Agreement term, and at its sole discretion, that Contractor demonstrate to County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "contractor" and/or that Contractor continues to qualify for an exception to the Jury Service Program.

- (4) Contractor's violation of this Paragraph of the Agreement may constitute a material breach of this Agreement. In the event of such breach, County may, in its sole discretion, terminate this Agreement and/or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.
- 38. NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED

  BABY LAW: The Contractor shall notify and provide to its employees, and shall require
  each subcontractor to notify and provide to its employees, a fact sheet regarding the
  Safely Surrendered Baby Law, its implementation in Los Angeles County, and where
  and how to safely surrender a baby. The fact sheet is available on the Internet at
  <a href="https://www.babysefela.org">www.babysefela.org</a> for printing purposes.
- 39. CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO

  THE SAFELY SURRENDERED BABY LAW: The Contractor acknowledges that the

  County places a high priority on the implementation of the Safely Surrendered Baby

Law. The Contractor understands that it is the County's policy to encourage all County Contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The Department of Children and Family Services will supply the Contractor with the poster to be used.

40. CONTRACTOR'S CHARITABLE ACTIVITIES COMPLIANCE: The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. Attached hereto, is the required form, "CHARITABLE CONTRIBUTIONS CERTIFICATION", to be completed by the Contractor and the County seeks to ensure that all County contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both. (County Code Chapter 2.202).

Revised:5/8/08

# EMPLOYEE'S ACKNOWLEDGMENT OF EMPLOYER

i understand that	, is my sole
employer for purposes of this employment.	<u> </u>
I rely exclusively upon	, for
I rely exclusively uponpayment of salary and any and all other ber	efits payable to me or my behalf during the
period of this employment.	
I understand and agree that I am not a	in employee of Los Angeles County for any
purpose and that I do not have and will not a	, , ,
from the County of Los Angeles during the p I understand and agree that I do not have	
benefits pursuant to any Agreement betwee	n my employer
	_, and the County of Los Angeles.
ACKNOWLEDGED AND RECEIVED:	
NAME:	
TYAIVIE.	
DATE:	
NAME:	
Print	

Copy must be forwarded by CONTRACTOR to Department of Human Resources, Health, Safety, and Disability Benefits Division, 3333 Wilshire Boulevard, 10th Floor, Los Angeles, California 90010.

# CHARITABLE CONTRIBUTIONS CERTIFICATION

Comp	pany Name
Addre	ss
Intern	al Revenue Service Employer Identification Number
Califo	rnia Registry of Charitable Trusts "CT" number (if applicable)
Truste	Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's Supervision of ees and Fundraisers for Charitable Purposes Act which regulates those receiving and raising able contributions.
Chec	k the Certification below that is applicable to your company.
	Proposer or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.
	OR
	Proposer or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.
Signa	ature Date
Name	e and Title of Signer (please print)